



## FMB Mobile Banking

### What is a Mobile Banking?

Mobile banking is a service provided by Farmers & Merchants Bank that allows our customers to conduct financial transactions remotely using a mobile device like a smart phone, iPad, or tablet. Mobile Banking requires the downloading of our app.

### How do I get the Farmers & Merchants Mobile App on my Phone?


Search “The Farmers & Merchants Bank” in the **App Store** (iOS devices) or from the **Play Store** (Android devices). Select “Get” to download the app.



### Quick Link Menu Options



- **Account History** - Find information for all of your accounts that are linked to online banking. If you have an account that you cannot view, contact the bank and they will add it.
- **Transfer** – Move money from one account to another. You also have the ability to see scheduled transfers and setup a scheduled transfer.
- **Bill Pay** - Pay existing payees. View scheduled payments. Add new payees that you need to pay.
- **Mobile Deposit (Check Deposit)** – Take a picture of a check to deposit it into the account you select. Select History to view any prior Remote Mobile Deposits for the last 6 months.
- **More**
  - **Locations** – Locate branches and or ATM's available to you in the location you are at.
  - **eStatements** – View your bank statements for up to 12 months.
  - **Money Management** – Allows you to add your bank and or financial account to see a snapshot view of your finances.
  - **My TurboTax** – Links you to the TurboTax website for those that do their own taxes.
  - **Send Message** – Send an email directly to Farmers & Merchants Customer Service.
  - **Call** – Call directly to Farmers & Merchants Bank.
  - **View Privacy Policy** – Learn what we do with your personal information.
  - **Website** - View the mobile version of our FMB website.

## Settings

Setting allows you to manage your online banking access information, notification types you want to receive from online banking and to activate the Quick Balance view. Click the gear icon  found in the upper right-hand corner of the app to view:

- **My Settings** - Manage your username, password, email, and phone information.
- **Remember this device** -Toggle to let Online banking know if it should remember the device or warn you each time that you are accessing Online banking.
- **Version**- Should you experience any issues with your app, sharing this number with us will help us troubleshoot.
- **Last Login**-Security feature displaying the last time your mobile app was logged into.
- **Push Notifications** -Manage the notifications that you setup in text alerts and notifications.
- **Quick Balance** -Turn on the Quick Balance View so when you are at the Farmers & Merchants Mobile App Login page you can swipe down to view your account balances. You have the ability to select what accounts you'd like displayed in the Quick Balance view.

## Login Messages

- Important notifications can be found on the login screen by clicking the megaphone . When new notifications are available, a red dot will appear above the megaphone.
- Messages can also be found after login in by clicking on the message icon  found in the upper left-hand corner of your phone.

## Secure Login Options

- Customers will enter their username and password to log into the app. Usernames can be saved by toggling the save button on to green status.
- Customers can also enable FACE ID to securely log into the app without needing to enter any credentials.

Need help or have questions? Contact our Online Banking Team at [OnlineSupport@fmberlin.com](mailto:OnlineSupport@fmberlin.com)